

## **COMMONWEALTH of VIRGINIA**

Department of Medical Assistance Services

http://www.dmas.virginia.gov

# **NURSING FACILITY**

(Includes Mental Health, Mental Retardation, and Specialized Care Services)

ENROLLMENT PACKAGE

#### Contents:

- Nursing Facility Enrollment Request Letter
- Nursing Facility Enrollment Instructions
- Nursing Facility Enrollment Application
- Nursing Facility Participation Agreement
- Mailing Suspension Request Signature Waiver Pharmacy POS Form
- Electronic Funds Transfer Informational Letter
- Electronic Funds Transfer Application
- Provider Service Center Authorization Form



A Coventry Health Care Company

Fiscal Agent for Virginia's Medical Assistance Program - Provider Enrollment Unit

First Health Services Corporation Provider Enrollment Unit PO Box 26803 Richmond, VA 23261-6803 804-270-7027 (Fax)



## COMMONWEALTH of VIRGINIA

#### Department of Medical Assistance Services

Thank you for your request to participate in the Commonwealth of Virginia's Medical Assistance Program. Requesting to become a provider does not constitute automatic acceptance into the Program. Upon receipt of your completed Enrollment Application, processing of the enrollment may take up to 15 business days. First Health is unable to accept altered agreements or agreements without a signature. Additionally, the application will be returned if any portion is filled out incorrectly and/or missing information.

Enclosed is the Virginia Department of Medical Assistance Services, Provider Enrollment Application. This application is required for initial enrollment in any of the Virginia Medical Assistance. A completed Enrollment Application must include the Enrollment Application, Address Form, Participation Agreement, and any required licensure documents.

All facilities must contact the Virginia Department of Health (VDH) at 804-367-2100 initially for authorization. All facilities must contact Clifton Gunderson P.L.L.C. at 804-270-2200 to establish the reimbursement rate(s). Skilled Nursing facilities must submit a copy of their current Medicare Certification as a Skilled Nursing Facility with the Enrollment Application. Institutions for Mental Diseases (IMD) must submit a copy of their Psychiatric Facility Accreditation from JCAHO and DMHMRSAS licensure with the Enrollment Application.

#### **National Provider Identifier (NPI)**

The Health Insurance Portability and Accountability Act of 1996 (HIPAA) mandated that the Secretary of Health and Human Services adopt a standard unique health identifier for health care providers. The NPI is the single provider identifier, replacing the different provider identifiers you previously used for each health plan with which you do business. The Final Rule for the NPI requires a "covered entity" Health Care Provider to obtain an NPI. HIPAA defined a covered entity as a Health Care Provider, Clearinghouse, or Health Plan that conducts standard electronic transactions. The transactions include claims, eligibility inquiries and responses, referrals, and remittance advices. Health Plans, including Medicare and Medicaid, must accept and use NPIs in standard transactions.

To participate as a provider of medical or health services for Virginia's Medical Assistance Program, you are required to obtain an NPI. DMAS has adopted the NPI as the standard for identifying all providers on all transactions, including paper claims. Therefore, you are required to obtain an NPI to participate in Medicaid and other DMAS programs even if you do not use electronic transactions

The Centers for Medicare and Medicaid Services (CMS) has developed the National Plan and Provider Enumeration System (NPPES) to assign these unique identifiers. As an individual Health Care Provider, you may apply for your NPI in one of two ways:

- You may apply through an easy web-based application process. The web address is <a href="https://nppes.cms.hhs.gov">https://nppes.cms.hhs.gov</a>.
- You may prepare a paper application and send it to the entity that assigns the NPI. To obtain a National Provider Identifier (NPI) Application / Update Form (CMS-10114), contact the NPI Enumerator at 1-800-465-3203 or TTY 1-800-692-2326.

Please note that while an NPI may be associated with multiple service locations, DMAS is requiring the following set of primary information to be unique for an NPI:

- Provider Name
- Mail-To Address
- Pay-To Address
- Remittance Advice Address

- EFT Account Number
- EIN/SSN for Tax/1099 purposes
- Service Center/Receiver for electronic transactions sent to you by Virginia Medicaid

#### **Out-of-State Enrollment in Virginia Medical Assistance Programs**

A provider must be located within 50 miles of Virginia's border to be enrolled as an in-state provider. When a provider not within the 50-mile radius renders services to recipients, the provider can request enrollment for the date(s) of service only. To be reactivated in any of the Virginia Medical Assistance Programs, out-of-state providers must submit claims for services rendered and a letter requesting reinstatement to the Provider Enrollment Unit.

First Health Services Corporation (FHSC), fiscal agent for Virginia's Medical Assistance Program, administers all provider enrollment functions for Virginia Medicaid. First Health's Provider Enrollment Unit is available during the hours of 8:00 A.M. and 5:00 P.M. EST, Monday through Friday, to answer any enrollment questions you may have.

You may contact a Provider Enrollment Representative by calling:

1-888-829-5373 (In-state Toll Free) OR 804-270-5105

Electronic copies of all Virginia Medicaid enrollment forms can be found at the Virginia Department of Medical Assistance Services website at (<a href="www.dmas.virginia.gov">www.dmas.virginia.gov</a>). All applicants should visit the Virginia Department of Medical Assistance Services website and review the Nursing Facility Manual for their specific provider participation requirements. Completed Enrollment Applications should be mailed or faxed to First Health's Provider Enrollment Unit at the following address or fax number:

First Health Services Corporation Provider Enrollment Unit PO Box 26803 Richmond, VA 23261-6803

804-270-7027 (Fax)



#### **ENROLLMENT FORM INSTRUCTIONS**

#### **GENERAL INSTRUCTIONS**

#### 1. National Provider Identifier (NPI)

Enter your 10-digit NPI as assigned by the National Plan and Provider Enumeration System (NPPES). If you are a business, enter your Organization (Type 2) NPI. If you are an individual, enter your individual (Type 1) NPI.

#### 2. Legal Business Name.

The name of the business as registered with the Internal Revenue Service. If you have entered an Organization (Type 2) NPI in field #1, you must enter a business name. This name is used to generate and report 1099 information each year. A provider doing business under his/her own name should leave this section blank.

#### Individual Provider Name.

Individual providers are enrolled under the last name, first name, middle initial and professional title (e.g., M.D.). If you have entered an individual (Type 1) NPI in field #1, you must enter an individual name. This name is used to generate claim payments and report 1099 information.

#### 3. Social Security Number

The Social Security Number (SSN) of the individual provider if the provider is not personally incorporated under an Employee Identification Number (EIN). This is mandatory per Section 610g(a) of the Internal Revenue Code. For identification purposes, you must furnish your social security number. Additionally, Sections 1124(a)(1) and 1124A of the Social Security Act require that you disclose your social security number to receive payment.

#### OR

#### 4. Employer Tax ID Number

Enter your Employer Identification Number (EIN). This is mandatory per Section 610g(a) of the Internal Revenue Code unless you are a member of a group that bills for services you render under the group NPI, or you are individually incorporated.

#### 5. IRS Name

Enter your IRS Name as it is registered with the IRS.

#### 6. Fiscal Year End

The month in which your fiscal year ends and the effective dates of the fiscal year. If there is not an End Date, leave this section blank.

#### 7. Provider Program

The Virginia Medical Assistance Program(s) for which you are requesting enrollment. Note: Medallion II is the Virginia Medicaid Health Maintenance Organization (HMO) program.

#### 8. Requested Effective Date of Enrollment

Enter the date that you are requesting your enrollment to begin.

#### 9. License/Certification Number

The license number stated on your medical license from the Virginia Department of Health Professions. Out-of-state providers must attach a legible copy of their licensure to the completed Enrollment Application. If you have multiple licenses to report, please attach a separate sheet.

#### 10. Specialty Codes

The primary specialty is first. Enter the date you were certified for your specialty. If you are certified in more than two specialties attach an additional sheet indicating the specialty and the effective dates. If you are a physician and you have a specialty, but do not include it on your Medicaid application, you will not be reimbursed for services that require a specialty certification for payment.

#### 11. FDA Mammography Certification.

Enter your FDA Mammography Certification number. Enter the original issuance and expiration dates. You must include a legible copy of your FDA Mammography Certification with this application.

#### 12. CLIA Number (Laboratory Services)

To be in compliance with the Center for Medicare and Medicaid Services (CMS) Clinical Laboratory Improvement Amendments (CLIA) of 1998, all laboratory testing sites must have a CLIA certificate of waiver or certificate of registration to legally perform laboratory services rendered on or after September, 1992. If you perform laboratory services, attach a copy of the CLIA certificate of waiver or certificate of registration.

#### 13. Type of Applicant

Indicate the Type of Applicant: Individual, Limited Liability Partner, Sole Proprietorship, Corporation Partnership, Group Practice, or Hospital Based Physicians Health Maintenance Organization.

#### 14. Facility Rating

Indicate whether the Facility is Profit, Non-Profit, or Not Applicable.

#### 15. Facility Control

Indicate the Facility Control: State, Private, Public, City, Charity, or Not Applicable.

#### 16. Number of Beds

If you are an institution, enter the number of beds for each type.

#### 17. Administrator's Name

The name of the administrator of your practice or facility.

#### Remarks

Enter any additional information or comments in the Remarks section of pages 1, 2 or both.

#### ALL FORMS MUST BE SIGNED AND DATED



#### ADDRESS FORM INSTRUCTIONS

#### **GENERAL INSTRUCTIONS**

The Address Form allows providers to indicate their Servicing Address and where they would like to receive Department of Medical Assistance Services correspondence, payments, and remittance advice. If publications are to be sent to a billing agent, business office or any address other than the Servicing Address, the provider is responsible for obtaining the information for review and abiding by the regulations set forth in the publications.

- Provider manuals, manual updates, and memoranda may be accessed via the Department of Medical Assistance Services website at <a href="https://www.dmas.virginia.gov">www.dmas.virginia.gov</a>.
- The EDI Manual and updates may be accessed via the First Health Services EDI website at <a href="http://virginia.fhsc.com">http://virginia.fhsc.com</a>.

#### 1. Servicing Address (Mandatory)

Indicate the physical location (street address) of where the provider renders services. Post office box addresses are not acceptable. Your Enrollment Application will be returned if submitted with a post office box address in this section. Enter your Primary Servicing\_Address in the Primary Servicing Address block on the\_Address Form. If you have more that one servicing location, use the Additional Servicing Address Form, page 9 of the Application, to enter additional servicing locations. Make additional copies of page 9 as needed

**Note:** For providers who are members of a Group Practice, enter the servicing address at which you practice and the Group Organization (Type 2) NPI of the billing group that bills for your services rendered at that address. If you provide services for more than one Group Practice, enter your servicing address for each and the Group Organization (Type 2) NPI that is associated with each servicing address.

#### 2. Correspondence Address (Mandatory)

Indicate the address to which you would like Department of Medical Assistance Services correspondence (manual updates, memoranda, etc.) sent. A post office box address is acceptable. Only one Correspondence Address is allowed per NPI. If there are multiple Correspondence addresses for your NPI, please choose one Correspondence address as the primary address for receiving Correspondence from the Department of Medical Assistance Services.

#### 3. Pay-To Address (Optional)

Indicate the address to which you would like Department of Medical Assistance Services payments for services rendered sent. A post office box address is acceptable. If this section is left blank, payments will be sent to the Remittance-To Address. If there is no entry in the Remittance-To address section, payments will be sent to the *Primary* Servicing Address. *Only one Pay-To Address is allowed per NPI. If there are multiple Pay-to addresses for your NPI, please choose one Pay-to address as the primary address for receiving Payments from the Department of Medical Assistance Services.* 

#### 4. Remittance-To Address (Optional)

Indicate the address to which you would like Department of Medical Assistance Services Remittance Advice sent. A post office box address is acceptable. If this section is left blank, the Remittance Advice will be sent to the Pay-To Address. If there is no entry in the Pay-To Address section, the Remittance Advice will be sent to the Correspondence Address. If there is no entry in the Correspondence Address section, the Remittance Advice will be sent to the *Primary* Servicing Address. *Only one Remittance-To Address is allowed per NPI. If there are multiple Remittance addresses for your NPI, please choose one Remittance address as the primary address for receiving Remittances from the* Department of Medical Assistance Services.



For First Health's Use Only
Tracking Number
Provider Type

#### VIRGINIA MEDICAL ASSISTANCE PROGRAM PROVIDER ENROLLMENT APPLICATION

All applicants must fill out the Enrollment Application. The attached instructions contain the details that apply to each type of provider. A signed provider Participation Agreement is also required and must be submitted with each enrollment application.

#### THIS FORM IS TO BE USED FOR INITIAL AND ADDITIONAL ENROLLMENTS ONLY

1.	NATIONAL PROVIDER IDENTIFIER
2.	LEGAL BUSINESS NAME:  (If applicable, as registered with the Internal Revenue Service)  OR
	INDIVIDUAL NAME: SUFFIX TITLE (Name of the provider who performs the service)
3.	SOCIAL SECURITY NUMBER EFFECTIVE DATE END DATE
4.	EMPLOYER TAX ID NUMBER EFFECTIVE DATE END DATE
5.	IRS NAME
6.	FISCAL YEAR END
	Month Begin Date End Date
7.	PROVIDER PROGRAM: Medicaid Medallion Medallion II State and Local Hospital (SLH)
	Client Medical Management (CMM)
	Temporary Detention Order (TDO)
	Family Access to Medical Insurance Security Plan (FAMIS)
8.	REQUESTED EFFECTIVE DATE OF ENROLLMENT
R	EMARKS:

9. LICENSE/CERTIFICATION NUMBER	LICENSING BOARD
ISSUING STATE AND ENTITY	
10. PRIMARY SPECIALTY	LICENSING BOARD
SECONDARY SPECIALTY	LICENSING BOARD
11. FDA MAMMOGRAPHY CERTIFICATION NUMBER	
12. CLIA NUMBER	<u></u>
13. TYPE OF APPLICANT (Please check one)	
Individual Corporation Hospital Based F	Physician Sole Proprietorship
Group Practice Partnership Health I	Maintenance Organization (HMO)
Limited Liability Partner	
14. FACILITY RATING (Please check one)	
Profit Non-Profit Not Applicable	
15. FACILITY CONTROL (Please check one)	
State Private Public	
City Charity Not Applicable	
16. NUMBER OF BEDS	
NF SNF-NF SNF	
Non-Cert ICF-MR Specialized Care	
17. ADMINISTRATOR'S NAME	
REMARKS:	
SIGNATURE	DATE

## ADDRESS FORM

## Use page 9 for additional servicing addresses

PROVIDER NAME			NPI			
PRIMARY SERVICING ADDRESS (Physical location where provider renders services)						
If you are a member of a group practice, enter the <i>group NPI</i> for this servicing address:						
Attention						
Address						
	Street	Room/Suite	City	State	Zip	
Office Phone	Ext.	24	Hour Phone			
TDD Phone	Fax Number		E-Mail		<u> </u>	
Contact Name		Contac	t Phone			
CORRESPONDEN	CE ADDRESS (This address wi	II be used to sen	d forms, memorar	ida, etc.)		
Attention						
Address						
	Street	Room/Suite	City	State	Zip	
Office Phone	Ext.	24	Hour Phone			
TDD Phone	Fax Number		E-Mail			
PAY TO ADDRESS	3					
Attention						
Address						
	Street	Room/Suite	City	State	Zip	
Office Phone	Ext.	24	Hour Phone			
TDD Phone	Fax Number		E-Mail			
Contact Name		Contac	t Phone			
REMITTANCE AD\	/ICE ADDRESS					
Attention						
Address						
Addi 633	Street	Room/Suite	City	State	Zip	
Office Phone	Ext.	24	Hour Phone			
TDD Phone	Fax Number		E-Mail			
SIGNATURE		DA	TE			

## ADDITIONAL SERVICING ADDRESS FORM

	DRESS (Physical location when	NPI e provider renders	services)				
	up practice, enter the <i>group NP</i>	•	•				
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	•					
AddressStreet	Room/Suite	City	State	Zip			
Office Phone	Ext	24 Hour Phone _					
TDD Phone	DD Phone Fax Number E-Mail						
Contact Name	c	contact Phone					
ADDITIONAL SERVICING AD	DRESS (Physical location wher	e provider renders	services)				
	up practice, enter the <i>group NP</i>		•				
j	p practice, effect the group in	J					
Address Street	Room/Suite	City	State	Zip			
Office Phone	Ext	24 Hour Phone _					
TDD Phone	Fax Number	E-M	ail				
Contact Name	c	contact Phone					
ADDITIONAL SERVICING AD	DRESS (Physical location wher	e provider renders	services)				
	DRESS (Physical location wher		•				
	, ,		•				
If you are a member of a grou	up practice, enter the <i>group NP</i>	for this servicing a	•				
f you are a member of a grou	up practice, enter the <i>group NP</i>	for this servicing a	•	Zip			
If you are a member of a grou Attention Address Street	up practice, enter the <i>group NP</i>	for this servicing a	oddress:	Zip			
If you are a member of a ground the street  Office Phone	up practice, enter the <i>group NP</i>	City 24 Hour Phone	oddress:	Zip			
If you are a member of a ground ttention  Address Street  Office Phone	Room/Suite	City 24 Hour Phone _	State	Zip			
If you are a member of a ground ttention  Address Street  Office Phone	Room/SuiteExtFax Number	City 24 Hour Phone _	State	Zip			



## COMMONWEALTH of VIRGINIA

## Department of Medical Assistance Services

## Medical Assistance Program

### **Nursing Home Participation Agreement**

This is to certify:

	thisday of iistance Program (VMAP), the dicaid.	e Department of Med	ical Assistance	Services, the lega	agrees to pa Illy designated Sta	rticipate in the ite Agency for the	Virginia Medica administration of
	Initial, new applicant.	Renewal/Re-cert	fication		tor change.		State Owned
	Ownership change.	Name change.		Operator ch	nange.		Community Owned
1.	The provider is currently license in the Program. If appropriate, the provider has that the service(s) are pro	been fully certified by th	e Department of N	Medical Assistance S	ervices to provide the		
	Complex Care (for pediatr	rics only)	Rehabilitat	tion Care (for pediatri	cs only)	Ventilator Depe	endent Care
2.	Services will be provided witho solely by reason of his medica accordance with the terms of Se	al or physical handicap,	be excluded from	participation in, be	denied the benefits		
3.	The applicant agrees to keep so claimed for providing services	uch records as VMAP de under the state plan. A	etermines necessa access to records	ary. The applicant wi and facilities by auth	ill furnish VMAP, on r horized VMAP repres		
	authorized representatives, and	l authorized federal perso	nnel will be permit	tted upon reasonable	request.		
4.	authorized representatives, and The provider agrees that charg	ges submitted for servic	es rendered will b	be based on the usu	ıal, customary, and ı	reasonable concept	and agrees that al
4. 5.	The provider agrees that charge requests for payment will compl Payment made by VMAP const charges to the recipient for serv	ges submitted for servic ly in all respects with the titutes full payment exce vices covered under Med	es rendered will be policies of VMAP for patient pay a icaid. The collecti	be based on the usure for the submission of amounts determined ion or receipt of any r	ial, customary, and inclaims. by VMAP, and the amoney, gift, donation	applicant agrees not or other consideration	to submit additiona on from or on behal
<ul><li>5.</li><li>6.</li></ul>	The provider agrees that charged requests for payment will comple payment made by VMAP const charges to the recipient for servor a Medicaid recipient for any so The applicant agrees to pursue	ges submitted for servic ly in all respects with the titutes full payment exce, vices covered under Med service provided under M all other available third p	es rendered will be policies of VMAP for patient pay a icaid. The collectiedicaid is expresslarty payment source.	pe based on the usure for the submission of amounts determined ion or receipt of any rely prohibited and may ces prior to submitting.	ial, customary, and claims. by VMAP, and the amoney, gift, donation subject the provider g a claim to VMAP.	applicant agrees not or other consideration to federal or state pr	to submit additiona on from or on behal rosecution.
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#### **MAILING SUSPENSION REQUEST**

#### SIGNATURE WAIVER

#### **PHARMACY POINT-OF-SALE**

Please review and check the blocks, which pertain to you:

#### **q** MAILING SUSPENSION REQUEST:

I do not wish to receive Medicaid correspondence under the Medicaid provider number given below.

#### **q SIGNATURE WAIVER:**

I certify that I have authorized submission of claims to Virginia Medicaid, which contain my typed, computer generated, or stamped signature.

#### q PHARMACY POINT-OF-SALE AUTHORIZATION (in-state providers only):

I wish to submit Point-of-Sale billings to Virginia Medicaid.

I understand that I am responsible for the information presented on these invoices and that the information is true, accurate, and complete. I further understand that payment and satisfaction of these claims will be from federal and state funds and that false claims, statements, documents, or concealment of material facts may be prosecuted under applicable federal and state laws.

PROVIDER NAME:	
NPI:	_
SIGNATURE:	
DATE:	<u>-</u>
TELEPHONE #	

Please return the completed form to:

First Health Services Corporation Provider Enrollment Unit PO Box 26803 Richmond, VA 23261-6803

804-270-7027 (Fax)



#### **ELECTRONIC FUNDS TRANSFER**

Would you like your Medicaid and FAMIS checks to be automatically deposited in the account of your choice? If you want to participate in the Electronic Funds Transfer (EFT) program, just complete the enclosed form, tape a voided check to the form and mail or fax it to First Health at the address given below.

The start-up of EFT for a provider includes a two-week test period in which the banking institution and First Health tests the accuracy of the transfer of funds to a provider's bank account and the resolution of any detected errors. There is not a disruption in the routine disbursement of Medicaid claim payments as a paper check is generated with the provider's Remittance Advice during the test period. Upon completion of testing, the weekly deposit of funds takes place on the first business day after the Remittance date, which is typically a Monday.

The First Health Services, EFT Enrollment Representative will track the enrollment of all providers in EFT and will monitor the process each week to detect problems that may arise.

Please keep in mind the following when enrolling for EFT:

- Ø Submit an original signature.
- Ø Submit one form for each NPI or API as appropriate.
- Ø All payments for each NPI or API must go to the same account.
- Ø Processing time will be a minimum of 30 days from receipt of the completed form.

First Health Services Corporation Provider Enrollment Unit PO Box 26803 Richmond, VA 23261-6803

804-270-7027 (Fax)



# Electronic Funds Transfer Application GENERAL INFORMATION

Danida Nama				
Provider Name	<b>)</b>			
Remittance Ad	dress	City	State	Zip
Authorization A	Agreement for Automatic Deposit	s (CREDITS)		
	orize FIRST HEALTH and its s or any credit in error for the fo	ubsidiaries to initiate credit ent llowing Provider ID:	ries, if necessary, deb	it entries an
	NPI or API as appropriate	Tax ID Numb	per	
Printed Nar	ne	Title		
Signature		Date		
notification from	om me and/or FIRST HEALTH cial institution a reasonable opent.	until FIRST HEALTH or the final of its cancellation in a timely maportunity to act on it, or until the lal Account Business Account tape on this side	anner so as to afford F ne financial institution'	IRST HEALT
	ТА	PE VOIDED CHECK H	ERE	



## **Provider Service Center Authorization**

Ple	ase review and check the block(s) which pertain to you	ı:	
	Electronic remittance request (835):		
	I certify that I have authorized Service Certer remittances (835) and that Service Center such electronic remittances. I also understathe time period selected below after the elebelow, the default is 60 days.)	must have prior approval from Fi and that I will continue to receive	rst Health Services to receive paper remittances <b>only</b> for
	☐ 30 days ☐ 60 days	90 days	☐ 120 days
	I understand that only one service center c facilitate the above, I need to terminate Se for my	ervice Center	
	Claims Status Request/Response (276/277):		
	I certify that I have authorized Service Cer Requests and receive Claims Status Respo		
*	IF YOU DO NOT QUALIFY FOR A NPI AND ENROLLMENT PACKET, LEAVE THE NPI/ PROVIDER ENROLLMENT AFTER THE AP	API NUMBER BLANK AND IT	
	PROVIDER NAME		NPI/API NUMBER
	SIGNATURE	DATE	TELEPHONE NUMBER
	PRINTED NAME		TITLE

Fax to: 1-804-273-6797, or Mail Original to: First Health Services Corporation Electronic Media Claims Coordinator Virginia Medicaid Operations 4300 Cox Road Glen Allen, VA 23060 (800) 924-6741